



# **e-Games VIP Rewards Loyalty Program**

## **User Manual for Cashiers**

# Outline

- I. What is the VIP Rewards Loyalty Program?
- II. What are the features of the Program?
- III. Who can avail of the card?
- IV. How can a player earn points?
- V. What are the privileges?
- VI. Module 1: How to register?**
- VII. Module 2: How to credit points?**
- VIII. Module 3: How to inquire points and update player profile?**
- IX. Module 4: How to redeem points?**
- X. Terms and Conditions
- XI. How to Use a Barcode Scanner

# What is the VIP Rewards Loyalty Program?

- The VIP Rewards Program is a customer loyalty system that rewards players with points every time they load in e-Games cafes. VIP Rewards Card holders are entitled to exciting rewards and exclusive privileges from e-Games!

VIP Rewards Program aims to:

- ✓ Reward and retain regular e-Games players
- ✓ Serves as a tool to track players and their betting behavior
- ✓ Increase e-Games' profitability

# What are the features of the Program?

- VIP Rewards Card can be used across all participating e-Games branches
- Requires very minimal registration – hassle-free! (to get a card, player is only required to register an alias or Username)
- VIP Rewards Point System automatically credits points upon loading
- Reward Points do not expire
- PeGS Loyalty Website allows cashier to:
  1. Register a card
  2. Inquire points balance
  3. Edit player profile
  4. Redeem rewards
- Loyalty kit, Raffle prizes, Technical and Customer support are all **FREE!**

# Who can avail of the card?

- The VIP Rewards card is offered to any e-Games player who initially loads **at least PHP1,000.**
- To activate a card, player must register an alias or \*Username. Registration can be done through the PeGS Loyalty Website. *(Refer to Module 1: How to Register).*

*\*Username must be unique and easy to remember. A player cannot edit or retrieve a forgotten username. Username may consist of letters, numbers, and symbols at 30 characters max.*

# How can a player earn points?

- To earn points, the e-Games VIP Rewards Card must be presented every time a player makes a deposit or reload. If a player fails to present his/her card, the casino load deposited will not be converted to points.
- For every PHP 100 worth of casino load, player earns 1 point.
- The initial PHP 1,000 load used to avail of the card will not yet credit points. Only the succeeding deposits will be converted to reward points.

# What are the privileges?

- VIP Reward cardholders can redeem accumulated points for raffle coupons as entries to e-games nationwide \*promotions
- VIP Reward cardholders can win premium e-Games merchandise and exciting freebies!

*\*All Raffle promotions will be funded by PhilWeb Corporation.*

# **Module 1:**

# **HOW TO REGISTER**



# Registration

**Step 1:** Access the POS Prepaid Portal system on your computer. Add “-loyalty” to your assigned service link.

For those using pos3.philwebinc.com , go to **pos3-loyalty.philwebinc.com**

For those using pos4.philwebinc.com , go to **pos4-loyalty.philwebinc.com**

**Step 2:** Type your Username and Password. Click Submit.

\*Username and Password are case sensitive

PREPAID PORTAL  
**POS**

Thank you for using POS Your Prepaid Portal!

Username

Password

[Forgot Password](#)

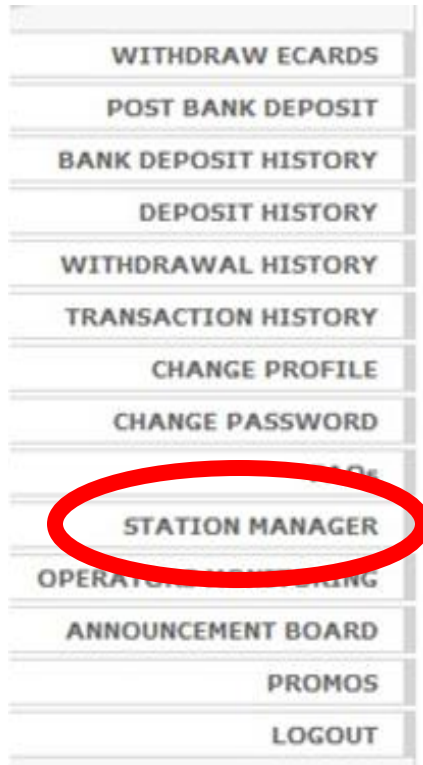
We are please to hear from you a feedback and suggestion regarding the site is highly appreciated...

HOME  
FAQs

**e-GAMES**

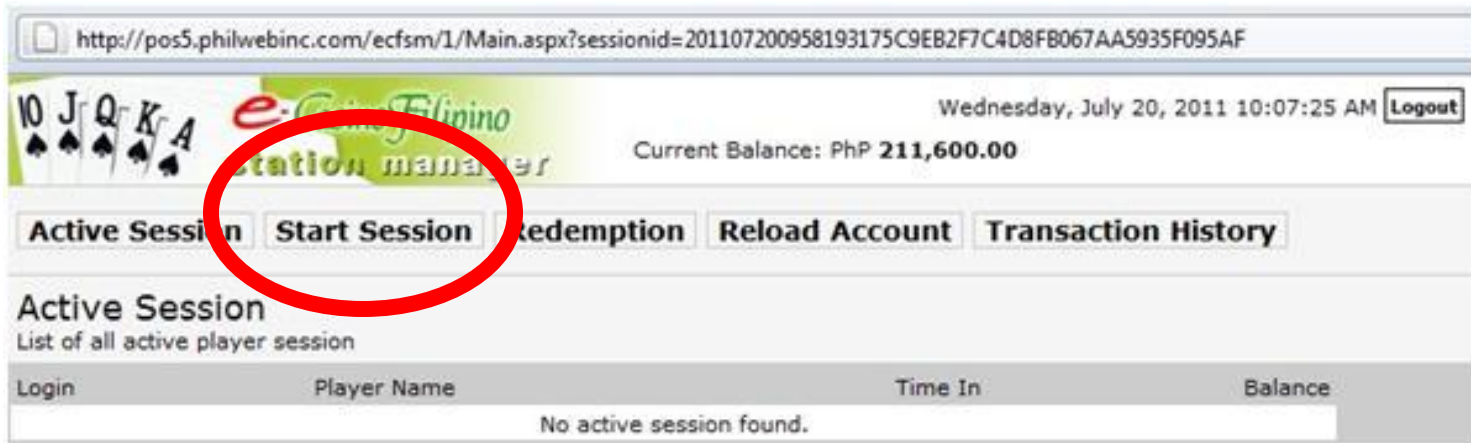
# Registration

**Step 3:** Click on the **Station Manager** button found at the lower left portion of the screen



# Registration

**Step 4:** Wait for the window to open, then click **Start Session**.



The screenshot shows a web browser window with the URL <http://pos5.philwebinc.com/ecfsm/1/Main.aspx?sessionid=201107200958193175C9EB2F7C4D8FB067AA5935F095AF>. The page header includes a logo with playing cards (10, J, Q, K, A) and the text "e-Games Filipino Registration Manager". The date and time are "Wednesday, July 20, 2011 10:07:25 AM" and the current balance is "Current Balance: PHP 211,600.00". A "Logout" button is visible. Below the header, there is a navigation bar with buttons for "Active Session", "Start Session", "Redemption", "Reload Account", and "Transaction History". The "Start Session" button is circled in red. Below the navigation bar, there is a section titled "Active Session" with the subtitle "List of all active player session". A table with columns "Login", "Player Name", "Time In", and "Balance" is shown, with the message "No active session found." displayed below it.

# Registration

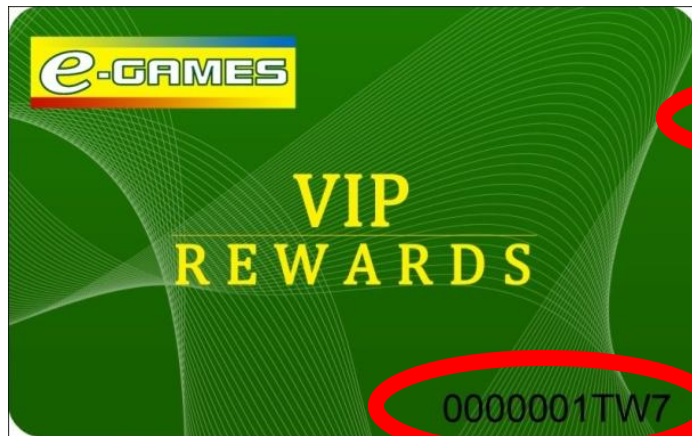
**Step 5:** Ask player if he/she is a VIP Rewards Loyalty Program member. If not, invite the player to join.

*\*Explain the terms and conditions to the Player.*

*\*Note that the minimum amount of PhP1000 initial deposit is required to register*

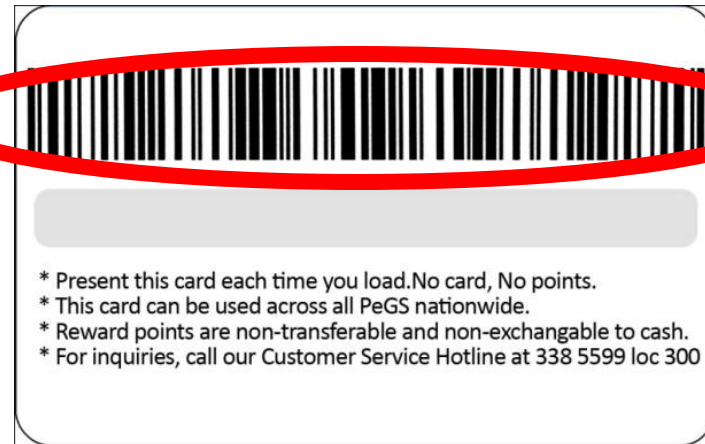
**Step 6:** Get a card.

FRONT



**Card Number**

BACK



**Barcode Value** – Tags the card to a specific player

# Registration

**Step 6:** Click the **Loyalty Reward Card** field. Scan the card.

**Step 7:** Click **Register**.

## Start Session

Start a new player session

Please select a gaming account

Please select

Player Info

Loyalty Reward Card

**Click here everytime before scanning the card**

[Get Card Info](#) | [Register](#)

Please type-in the Player Name

Opted Initial Balance

**Fund Transfer**

**Vanity PIN**

Amount  --- desired amount ---  0

Start Session

# Registration

**Step 9:** Scan the barcode to check if the card is available.

PEGS Loyalty Program Card Registration

**Card is available**

Please scan barcode and press check

.....   Card Number 1234567891



PEGS Loyalty Program Card Registration

**Card is Invalid**

Please scan barcode and press check

.....   Card Number 1234567888



# Registration

- Step 10:** a.) If card is invalid, get another card.  
b.) If card is valid, fill up all information fields.

\*Username field is required

**Step 11:** Click **Register Card** to register account.

PeGS Loyalty Program - Registration - Mozilla Firefox

http://202.44.102.55/rewardspointsAPI/registration.php?actno=0000000013

## PEGS Loyalty Program

Card Registration

Please scan barcode and press check

Card Number

Username \*

Contact Number

Email

Gender  Male  Female

Age  21 - 30  
 31 - 40  
 41 - 50  
 51 - 60  
 61 and above

Ethnicity  Filipino  
 Fil-Am  
 Fil-Chinese/Chinese  
 Caucasian  
 Others

Smoker  Yes  No

Occupation

# Registration

**Step 12:** Upon submission the Player's details, the system will return a response: "Card Successfully Registered" as shown below.

## PEGS Loyalty Program

Card Registration

**Card Successfully Registered**

Please scan barcode and press check

Card Number  
00005008199A

.....

Username *	<input type="text" value="JennyWay"/>	Ethnicity	<input checked="" type="radio"/> Filipino <input type="radio"/> Fil-Am <input type="radio"/> Fil-Chinese/Chinese <input type="radio"/> Caucasian <input type="radio"/> Others
Contact Number	<input type="text" value="0920123456789"/>	Smoker	<input type="radio"/> Yes <input checked="" type="radio"/> No
Email	<input type="text" value="jennyway@rocketmail.c"/>	Occupation	<input type="text" value="Self-employed"/>
Gender	<input type="radio"/> Male <input checked="" type="radio"/> Female		
Age	<input type="radio"/> 21 - 30 <input type="radio"/> 31 - 40 <input checked="" type="radio"/> 41 - 50 <input type="radio"/> 51 - 60 <input type="radio"/> 61 and above		

Done



# Registration

**Step 13:** Once done, the user may exit the system by clicking on the green “Exit” button found at the lower right portion of the down. A pop-up window will appear to verify transaction.

The screenshot displays the PEGS Loyalty Program registration interface. At the top, the title "PEGS Loyalty Program" is on the left and "Card Registration" is on the right. A prominent green banner reads "Card Successfully Registered". Below this, a prompt says "Please scan barcode and press check" next to a series of black dots. To the right, the "Card Number" is displayed as "00000979LS2". The main form contains fields for "Username \*", "Contact Number", "Email", "Gender" (Male/Female), "Age" (21-30, 31-40, 41-50, 51-60, 61 and above), "Smoker" (Yes/No), and "Occupation" (Employee). A list of ethnicities is on the right: Filipino, Fil-Am, Fil-Chinese/Chinese, Caucasian, and Others. At the bottom right, there are two green buttons: "Register Card" and "Exit". A red circle highlights the "Exit" button. A pop-up dialog box is centered over the form, titled "The page at http://202.44.102.55 says:", with the question "Are you sure you want to exit registration?". The "OK" button in the dialog is also circled in red. The status bar at the bottom left shows "Done".

# Registration

**Step 14:** After exiting the system, cashier should go back to the POS portal and proceed with loading. Type-in the **Player's Name**, Select the desired **Amount** and Click **Start Session**.

*\*Explain that the initial PHP1000 load will not yet credit points*

## Start Session

Start a new player session

Please select a gaming account

Please select

Player Info

Loyalty Reward Card

**Click here everytime before scanning the card**

[Get Card Info](#) | [Register](#)

Please type-in the Player Name

Opted Initial Balance

Note:

**Fund Transfer**

**Vanity PIN**

Amount

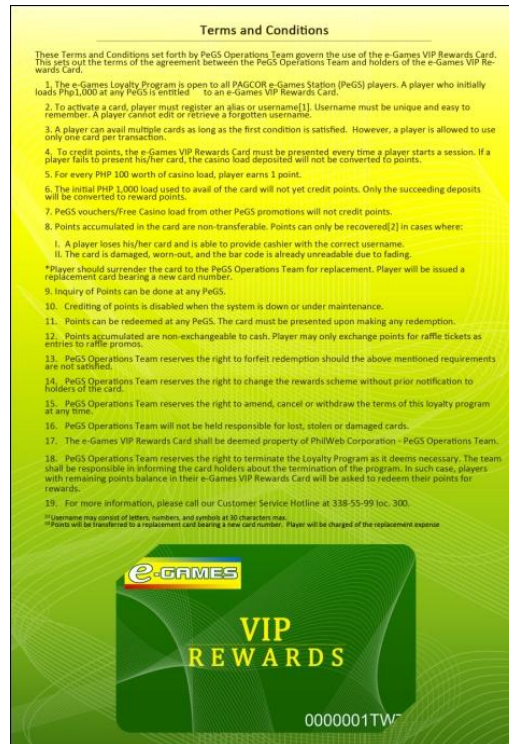
--- desired amount ---

Start Session

# Registration

**Step 15:** Hand over the Card and Card jacket to the player.

**Step 16:** Ask the player to sign the Acknowledgement Sheet



Card jacket: INNER



FRONT

**e-GAMES**

# **Module 2:**

# **HOW TO CREDIT POINTS**

# Loading

**Step 1:** Access the POS Prepaid Portal system on your computer. Add “-loyalty” to your assigned service link.

For those using pos3.philwebinc.com , go to **pos3-loyalty.philwebinc.com**

For those using pos4.philwebinc.com , go to **pos4-loyalty.philwebinc.com**

**Step 2:** Type your **Username** and **Password**. Click **Submit**.

\*Username and Password are case sensitive

PREPAID PORTAL  
**POS**

Thank you for using POS Your Prepaid Portal!

Username

Password

[Forgot Password](#)

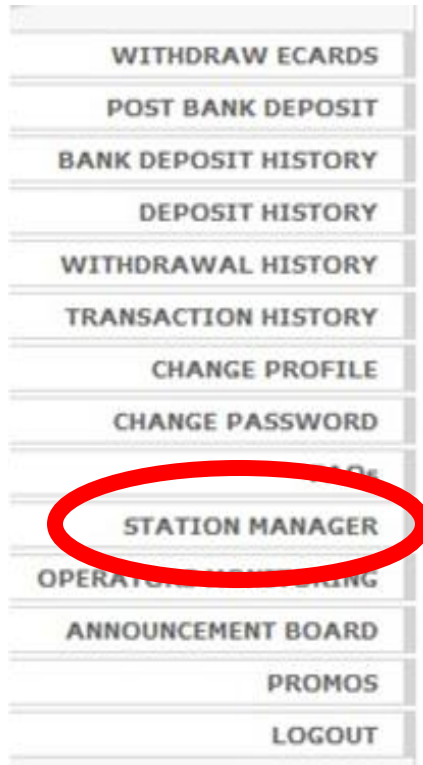
HOME

FAQs

We are please to hear from you a feedback and suggestion regarding the site is highly appreciated. . .

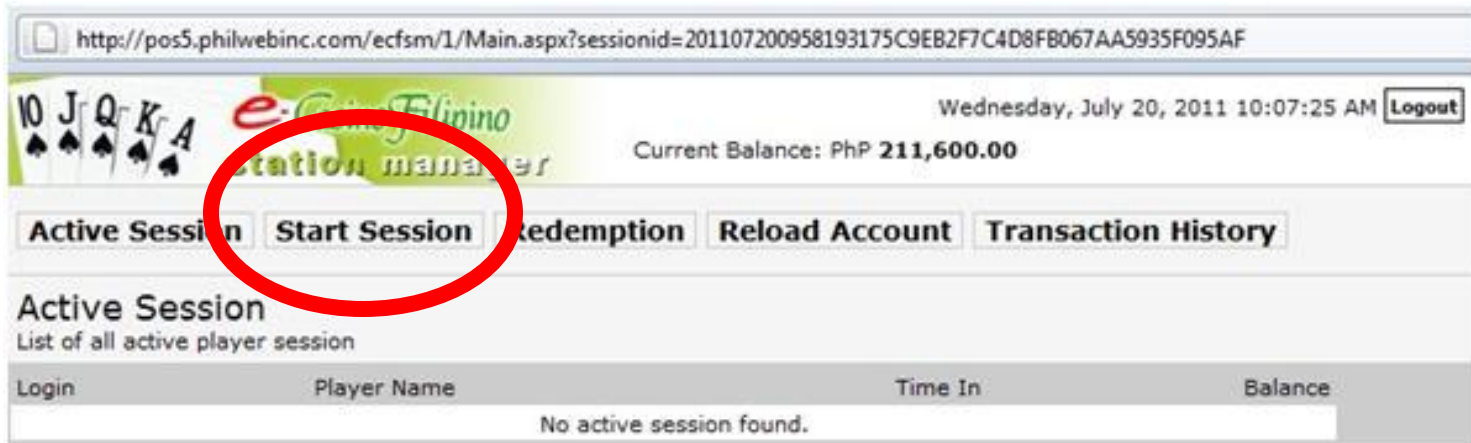
# Loading

**Step 3:** Click on the **Station Manager** button found at the lower left portion of the screen



# Loading

**Step 4:** Wait for the window to open. Click **Start Session**.



The screenshot shows a web browser window with the URL <http://pos5.philwebinc.com/ecfsm/1/Main.aspx?sessionid=201107200958193175C9EB2F7C4D8FB067AA5935F095AF>. The page header includes a logo with playing cards (10, J, Q, K, A) and the text "e-Games Filipino Station Manager". The current date and time are "Wednesday, July 20, 2011 10:07:25 AM" and the "Current Balance: PHP 211,600.00". A "Logout" button is visible. Below the header is a navigation menu with buttons for "Active Session", "Start Session", "Redemption", "Reload Account", and "Transaction History". The "Start Session" button is circled in red. Below the navigation menu is a section titled "Active Session" with the subtitle "List of all active player session". A table with columns "Login", "Player Name", "Time In", and "Balance" is shown, with the message "No active session found." displayed below it.

# Loading (existing members)

**Step 5:** Select the **Terminal Number (1)**, click the **Loyalty Reward Card field (2)** and scan the card, key-in **Player Name (3)**, **Select Amount (4)**, and click **Start Session (5)**.

The screenshot displays the 'e-Casino Filipino station manager' interface. At the top, it shows the date and time 'Thursday, July 21, 2011 06:59:10 PM' and a 'Logout' button. The current balance is 'PHP 41,400.00'. Below this are navigation buttons: 'Active Session', 'Start Session', 'Redemption', 'Reload Account', and 'Transaction History'. The 'Start Session' section is highlighted, with the following fields and annotations:

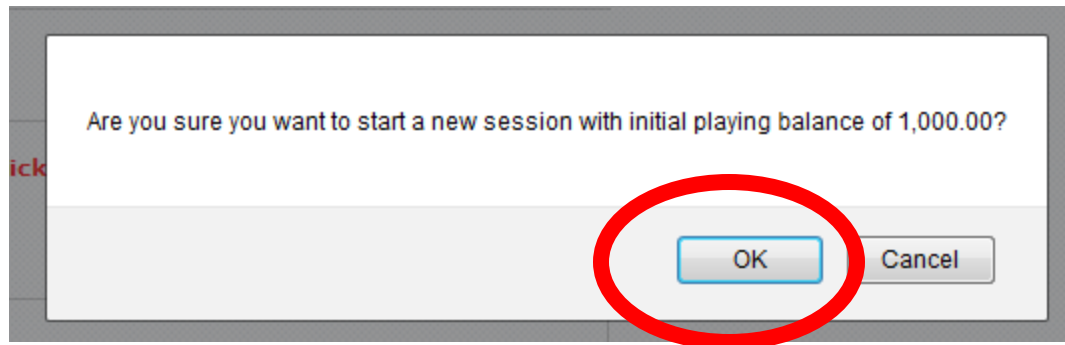
- 1:** A dropdown menu for 'Please select a gaming account' with 'ICSA-TST78VIP' selected.
- 2:** A redacted 'Loyalty Reward Card' field with a red link: 'Click here everytime before scanning the card'.
- 3:** A text input field for 'Please type-in the Player Name' containing 'abc'.
- 4:** A 'Fund Transfer' section with a 'Vanity PIN' field and an 'Amount' dropdown set to '1,000.00'.
- 5:** A 'Start Session' button.

**NOTE:** If a player does not have a loyalty card, just skip the Loyalty Card Field (2) and proceed with the standard loading/reloading process

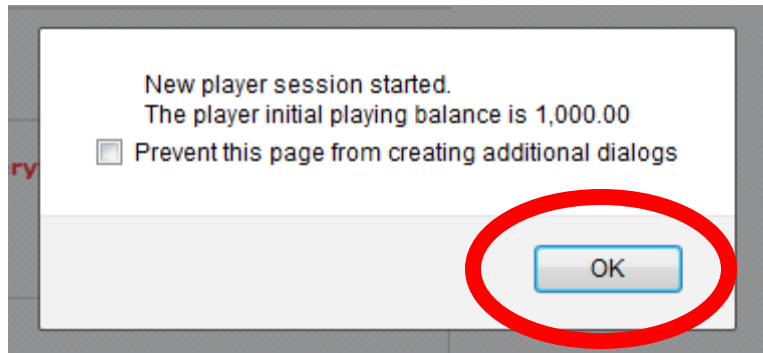


# Loading (existing members)

**Step 3:** Upon clicking **Start Session**, this will appear. Click **OK**.

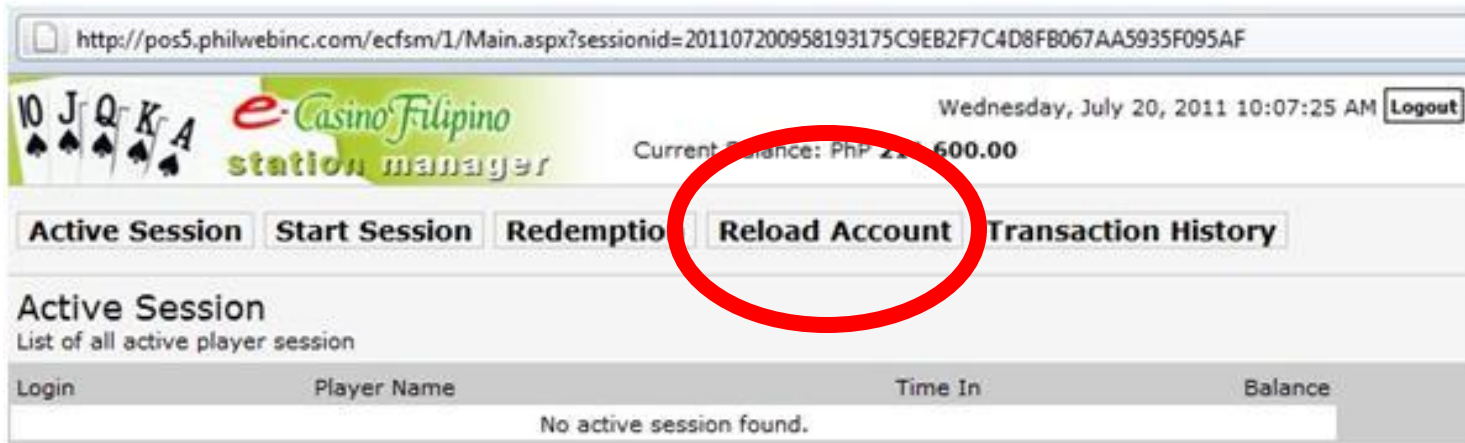


**Step 4:** Upon clicking **OK**, this will appear. Click **OK**.



# Reload (existing member)

Step 1: Click Reload Account.



The screenshot shows a web browser window with the URL <http://pos5.philwebinc.com/ecfsm/1/Main.aspx?sessionid=201107200958193175C9EB2F7C4D8FB067AA5935F095AF>. The page header includes the e-Casino Filipino logo, the text "station manager", the date and time "Wednesday, July 20, 2011 10:07:25 AM", and a "Logout" button. Below the header, the current balance is displayed as "Current Balance: PHP 2,160.00". A navigation menu contains buttons for "Active Session", "Start Session", "Redemption", "Reload Account", and "Transaction History". The "Reload Account" button is circled in red. Below the navigation menu, there is a section titled "Active Session" with the subtitle "List of all active player session". A table with columns "Login", "Player Name", "Time In", and "Balance" is shown, with the message "No active session found." displayed in the table area.

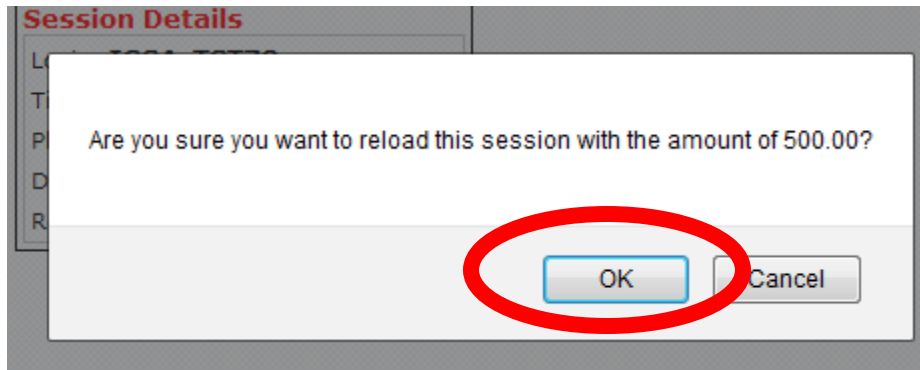
# Reload (existing member)

Step 2: Select Terminal Number, Select Amount, Click Reload.

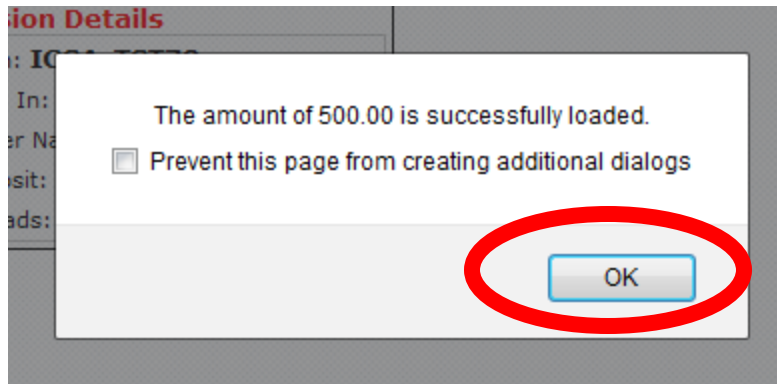
The screenshot shows the 'Reload Account' page in the e-Casino Filipino station manager. At the top, there is a header with a logo of playing cards (10, J, Q, K, A) and the text 'e-Casino Filipino station manager'. The current date and time are 'Thursday, July 21, 2011 07:01:49 PM' and the 'Current Balance' is 'PHP 40,400.00'. A 'Logout' button is in the top right corner. Below the header is a navigation bar with buttons for 'Active Session', 'Start Session', 'Redemption', 'Reload Account', and 'Transaction History'. The main content area is titled 'Reload Account' with the instruction 'Increase the player playing money'. It asks the user to 'Please select a gaming account' and shows a dropdown menu with 'ICSA-TST78' selected. There are two buttons: 'Fund Transfer' and 'Vanity PIN'. Below these is an input field for the amount, with '500.00' entered. A 'Reload' button is at the bottom left. A 'Session Details' box on the right shows: Login: ICSA-TST78, Time In: 07/21/2011 07:02 PM, Player Name: a . a, Deposit: 1,000.00, and Reloads: 0.00. The 'Current Playing Balance' is shown as 1,000.00. Red circles and numbers 1, 2, and 3 are overlaid on the interface to indicate the steps: 1 points to the account dropdown, 2 points to the amount input field, and 3 points to the Reload button.

# Reload (existing member)

**Step 3:** Upon clicking **Reload**, this will appear. Click **OK**.



**Step 4:** Upon clicking **OK**, this will appear. Click **OK**.



# Reload (existing member)

Step 3: Upon clicking OK, this will appear.

10 J Q K A **e-Casino Filipino**  
station manager

Thursday, July 21, 2011 07:02:35 PM [Logout](#)

Current Balance: PHP 39,900.00

[Active Session](#) [Start Session](#) [Redemption](#) [Reload Account](#) [Transaction History](#)

## Reload Account

Increase the player playing money

End a player session and process cash redemption

Please select a gaming account

ICSA-TST78

[Fund Transfer](#) [Vanity PIN](#)

Amount --- desired amount ---

[Reload Another](#)

Current Playing Balance: **1,000.00**

New Playing Balance: **1,500.00**

### Session Details

Login: **ICSA-TST78**

Time In: **07/21/2011 07:02 PM**

Player Name: **a . a**

Deposit: **1,000.00**

Reloads: **0.00**

# **Module 3:**

# **HOW TO INQUIRE POINTS &**

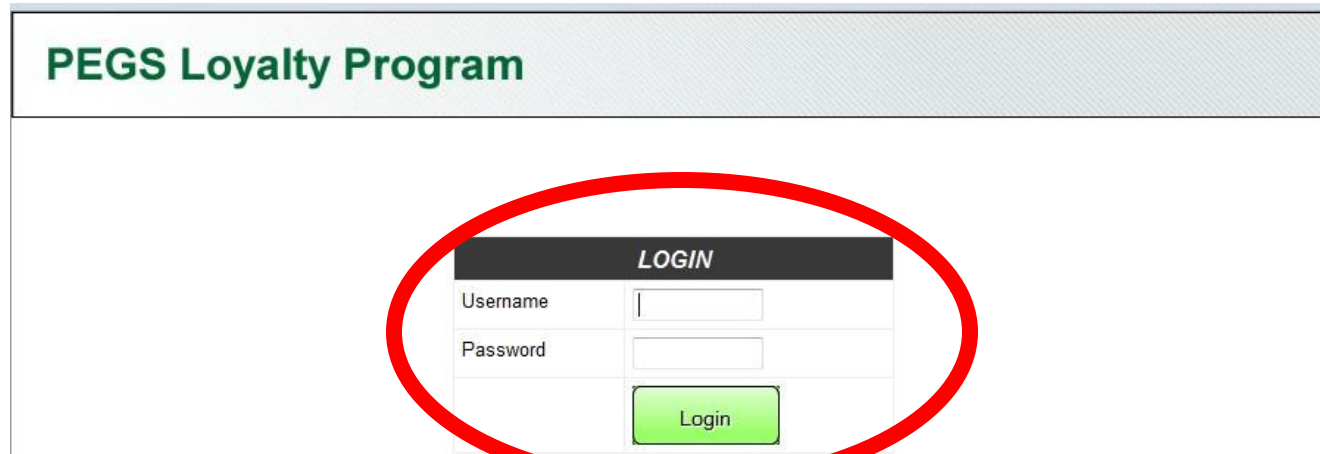
# **UPDATE PROFILE**

# Points Inquiry

**Step 1:** Go to the PeGS Loyalty Website <http://loyalty.pagcoregames.com>

**Step 2:** Input **Username** and **Password** (Username and Password are same as your POS credentials).

**Step 3:** Click **Login**.



PEGS Loyalty Program

LOGIN	
Username	<input type="text"/>
Password	<input type="password"/>
<input type="button" value="Login"/>	

# Points Inquiry

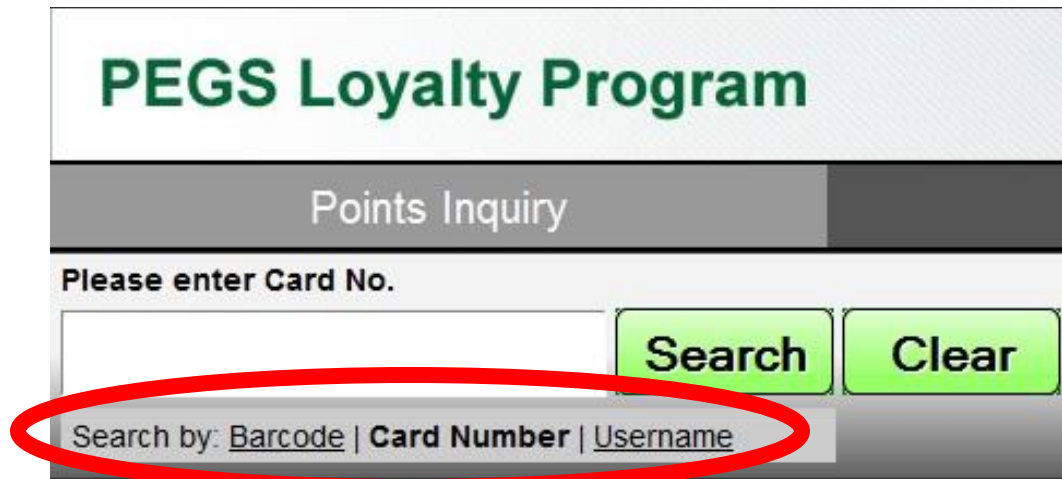
**Step 1:** On the Player Profile page, select the method of searching for a player's profile. Choose among **Barcode**, **Card Number** or **Username**.

## Searching Type:

If Card Number is chosen, type the card number and click Search.

If Username is chosen, type the username and click Search.

If Bar Code is chosen, scan the barcode and click Search.



**PEGS Loyalty Program**

Points Inquiry

Please enter Card No.

**Search** **Clear**

Search by: [Barcode](#) | **Card Number** | [Username](#)



# Points Inquiry & Update Profile

**Step 2:** After the **Current Points** balance is shown, you may also edit the player profile. The following fields may be edited: Contact Number (Important), e-mail (Important), Gender, Age, Ethnicity, Smoker, Occupation

**Step 3:** Click the **Update Profile** button to save changes.

The screenshot displays the PEGS Loyalty Program interface. At the top, it says "PEGS Loyalty Program" with a "Welcome" message and a "Sign Out" link. Below this, there are two tabs: "Points Inquiry" and "Rewards Redemption". The "Points Inquiry" tab is active, showing a search bar with a barcode icon and "Search" and "Clear" buttons. The search criteria are set to "Barcode". The user's "Username" is "JuanDelaCruz" and their "Current Points" balance is 50, which is circled in red. Below the search bar, there is a "REWARDS CARD INFORMATION" section with a table of details:

REWARDS CARD INFORMATION			
Card Number	000031802AFC	Lifetime Points	50
		Redeemed Points	---
Contact Number	09228482019	Last Play Date	July 21, 2011 21:07:01
Email	jdacruz@yahoo.com	Last Site Played	TST

Below the rewards card information is the "ACCOUNT INFORMATION" section, which includes fields for Gender (Male/Female), Age (21-30, 31-40, 41-50, 51-60, 61 and above), Ethnicity (Filipino, Fil-Am, Fil-Chinese/Chinese, Caucasian, Others), Smoker (Yes/No), and Occupation (Employee). The "Update Profile" button is circled in red at the bottom of the form.

# Points Inquiry & Update Profile

## Rewards Card Information:

**Contact Number** – the player can choose to have a contact number for his/her profile

**Email** – the player can choose to have an Email address for his/her profile

**Current Points** – number of points the player can use to redeem reward items (Lifetime points less Redeemed Points)

**Lifetime Points** – total number of points earned by the player

**Redeemed Points** – number of points the player has used in redeeming reward items

**Last Play Date** – last date the player played using his account

**Last Site Played** – last site where the player played

The screenshot displays the PEGS Loyalty Program interface. At the top, it says "Welcome" and "Sign Out". Below this, there are two tabs: "Points Inquiry" and "Rewards Redemption". The "Points Inquiry" tab is active. It features a search bar with a barcode icon and a "Search" button. To the right, the "Username" is "JuanDeLaCruz" and the "Current Points" are "50". Below the search bar, there is a "Search by:" dropdown menu with options for "Barcode", "Contact Number", and "Username". The "Rewards Card Information" section is highlighted with a red oval and contains the following data:

Card Number	000031802AFC	Lifetime Points	50
Contact Number	09228482019	Redeemed Points	---
Email	jdacruz@yahoo.com	Last Play Date	July 21, 2011 21:07:01
		Last Site Played	TST

The "ACCOUNT INFORMATION" section includes:

- Gender:  Male  Female
- Age:  21 - 30  31 - 40  41 - 50  51 - 60  61 and above
- Ethnicity:  Filipino  Fil-Am  Fil-Chinese/Chinese  Caucasian  Others
- Smoker:  Yes  No
- Card Status: Active
- Occupation: Employee

An "Update Profile" button is located at the bottom right of the form.

# **Module 4:**

# **HOW TO REDEEM POINTS**

# Rewards Redemption

**Step 1:** Click **Rewards Redemption**.

**Step 2:** Scan the barcode of the card and click **Search**.

**PEGS Loyalty Program** Welcome | [Sign Out](#)

**Points Inquiry** | **Rewards Redemption**

Please scan barcode

**Search** **Clear**

Search by: **Barcode** (Scan Only!)

**Username**

**Current Points**

**REWARDS CARD INFORMATION**

<b>Card Number</b>	---	<b>Lifetime Points</b>	---
		<b>Redeemed Points</b>	---
<b>Contact Number</b>	<input type="text"/>	<b>Last Play Date</b>	---
<b>Email</b>	<input type="text"/>	<b>Last Site Played</b>	---

**AVAILABLE REWARD ITEMS**

# Rewards Redemption

**Step 3:** Wait for the result of the search. If a red bar pops-up stating “Card is Inactive”, register the card first. If the Username is shown and Current Points is displayed, the card is active

Points Inquiry	Rewards Redemption	
Please scan barcode	Username	Current Points
●●●●●●●●	---	---
<input type="button" value="Search"/>	<input type="button" value="Clear"/>	
Search by: <b>Barcode</b> (Scan Only!)		
<b>Card is Inactive.</b>		

Points Inquiry	Rewards Redemption	
Please scan barcode	Username	Current Points
●●●●●●●●	matet	194
<input type="button" value="Search"/>	<input type="button" value="Clear"/>	
Search by: <b>Barcode</b> (Scan Only!)		
<input type="button" value="GREEN"/>		

# Rewards Redemption

**Step 4:** If the card is active, the Rewards Card Information (top) and Available Reward Items (bottom) will be shown.

**Step 5:** Click Redeem Now button of the desired Reward Item.

**PEGS Loyalty Program** Welcome | [Sign Out](#)

Points Inquiry | Rewards Redemption

Please scan barcode

●●●●●●●●●●

Search by: Barcode (Scan Only!)

Username: **JuanDelaCruz**

**Current Points**  
**50**

**GREEN**

**REWARDS CARD INFORMATION**

Card Number	000031802AFC	Lifetime Points	50
		Redeemed Points	---
Contact Number	<input type="text" value="09228482019"/>	Last Play Date	July 21, 2011 09:07 PM
Email	<input type="text" value="jdcruz@yahoo.com"/>	Last Site Played	TST

**AVAILABLE REWARD ITEMS**

**GREEN CARD ITEMS**

ITEM	DESCRIPTION	POINTS	REDEEM
e-Games Raffle Promo 1	Period: July - September 2011 (Montero Sport)	50	<input type="button" value="Redeem Now!"/>
e-Games Raffle Promo 2	Period: October - December 2011 (Mercedes Benz)	100	<input type="button" value="Redeem Now!"/>

**NOTE:**

You can only redeem items if your **Current Points** balance is sufficient; otherwise the **Redeem Now!** button is disabled.

# Rewards Redemption

**Step 5:** Upon clicking **Redeem Item**, the redemption form will appear. **Item, Description, and Points Requirement** will be shown.

**PEGS Loyalty Program** Welcome | [Sign Out](#)

Points Inquiry | Rewards Redemption

Please scan barcode  
●●●●●●●●●●

Search by: Barcode (Scan Only!)

Username: **JuanDeLaCruz** Current Points: **50**

**REWARDS CARD INFORMATION**

Card Number	000031802AFC	Lifetime Points	50
		Redeemed Points	---
Contact Number	09228482019	Last Play Date	July 21, 2011 09:07 PM
Email	****@yahoo.com	Last Site Played	TST

**You have chosen the following Reward Item:**

Item	<b>e-Games Raffle Promo 1</b>	Quantity	<input type="text" value="1"/>
Description	Period: July - September 2011 (Montero Sport)		
Points	<b>50 Points</b>		

# Rewards Redemption

**Step 8:** A pop-up box will appear to verify transaction. Click **OK**.

The screenshot displays the PEGS Loyalty Program interface. At the top, it says "PEGS Loyalty Program" and "Welcome | Sign Out". Below this, there are two tabs: "Points Inquiry" and "Rewards Redemption". The "Rewards Redemption" tab is active. On the left, there is a search area with a barcode scanner icon and a "Please scan barcode" prompt. Below this are "Search" and "Clear" buttons. To the right of the search area, the user's "Username" is "JuanDelaCruz" and their "Current Points" are "50". Below the search area, there is a "Search by: Barcode (Scan Only)" dropdown menu set to "GREEN".

A white pop-up box is centered on the screen, containing the text: "Are you sure you want to redeem Item: e-Games Raffle Promo 1?". Below the text are two buttons: "OK" and "Cancel". The "OK" button is circled in red.

Below the pop-up box, there is a section titled "You have chosen the following Reward Item:". It contains a table with the following information:

Item	Quantity
<b>e-Games Raffle Promo 1</b>	1
Description: <i>Period: July - September 2011 (Montero Sport)</i>	
Points: <b>50 Points</b>	

At the bottom of this section, there are two buttons: "Redeem Item" and "Cancel".



# Rewards Redemption

**Step 6:** In the **Quantity Box**, input how many Reward Item/s you wish to redeem.

**PEGS Loyalty Program** Welcome | [Sign Out](#)

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Points Inquiry | Rewards Redemption

Please scan barcode Username **JuanDelaCruz** | Current Points **50**

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Search by: Barcode (Scan Only!)

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**REWARDS CARD INFORMATION**

Card Number	000031802AFC	Lifetime Points	50
		Redeemed Points	---
Contact Number	<input type="text" value="09228482019"/>	Last Play Date	July 21, 2011 09:07 PM
Email	<input type="text" value="jdcruz@yahoo.com"/>	Last Site Played	TST

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**You have chosen the following Reward Item:**

Item	<b>e-Games Raffle Promo 1</b>	Quantity	<input type="text" value="1"/>
Description	Period: July - September 2011 (Montero Sport)		
Points	<b>50 Points</b>		

**NOTE:**

You can only redeem X number of items if your **Current Points** balance is sufficient; otherwise the **Redeem Item** button is disabled.



# Rewards Redemption

**Step 9:** System will notify if redemption was successful. Redeemed points will be automatically deducted from the player's Current Points Balance.

**PEGS Loyalty Program** Welcome | [Sign Out](#)

Points Inquiry | Rewards Redemption

Please scan barcode

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Search by: Barcode (Scan Only!)

Username **JuanDeLaCruz** Current Points ---

**Points redemption successfully recorded**

**REWARDS CARD INFORMATION**

Card Number	000031802AFC	Lifetime Points	50
		Redeemed Points	50
Contact Number	<input type="text" value="09228482019"/>	Last Play Date	July 21, 2011 09:07 PM
Email	<input type="text" value="jdcruz@yahoo.com"/>	Last Site Played	TST

**AVAILABLE REWARD ITEMS**

*GREEN CARD ITEMS*

ITEM	DESCRIPTION	POINTS	REDEEM
e-Games Raffle Promo 1	Period: July - September 2011 (Montero Sport)	50	<input type="button" value="Redeem Now!"/>
e-Games Raffle Promo 2	Period: October - December 2011 (Mercedes Benz)	100	<input type="button" value="Redeem Now!"/>



# Terms and Conditions

*These Terms and Conditions set forth by PeGS Operations Team govern the use of the e-Games VIP Rewards Card. This sets out the terms of the agreement between the PeGS Operations Team and holders of the e-Games VIP Rewards Card.*

1. The e-Games Loyalty Program is open to all PAGCOR e-Games Station (PeGS) players. A player who initially loads Php1,000 at any PeGS is entitled to an e-Games VIP Rewards Card.
2. To activate a card, player must register an alias or username.

*Note: Username must be unique and easy to remember. A player cannot edit or retrieve a forgotten username. (Username may consist of letters, numbers, and symbols at 30 characters max)*

3. A player can avail multiple cards as long as the first condition is satisfied. However, a player is allowed to use only one card per transaction.
4. To credit points, the e-Games VIP Rewards Card must be presented every time a player starts a session. If a player fails to present his/her card, the casino load deposited will not be converted to points.
5. For every PHP 100 worth of casino load, player earns 1 point.

# Terms and Conditions contd..

6. The initial PHP 1,000 load used to avail of the card will not yet credit points. Only the succeeding deposits will be converted to reward points.
7. PeGS vouchers/Free Casino load from other PeGS promotions will not credit points.
8. Points accumulated in the card are non-transferable. Points can only be recovered in cases where:
  - A player loses his/her card and is able to provide cashier with the correct username.
  - The card is damaged, worn-out, and the bar code is already unreadable due to fading

*Note: Points will be transferred to a replacement card bearing a new card number. Player will be charged of the replacement expense. Player should surrender the card to the PeGS Operations Team for replacement.*

9. Inquiry of Points can be done at any participating PeGS.
10. Crediting of points is disabled when the system is down or under maintenance.
11. Points can be redeemed at any participating PeGS. The card must be presented upon making any redemption.

# Terms and Conditions contd..

12. Points accumulated are non-exchangeable to cash. Player may only exchange points for raffle tickets as entries to raffle promos.

13. PeGS Operations Team reserves the right to forfeit redemption should the above mentioned requirements are not satisfied.

14. PeGS Operations Team reserves the right to change the rewards scheme without prior notification to holders of the card.

15. PeGS Operations Team reserves the right to amend, cancel or withdraw the terms of this loyalty program at any time.

16. PeGS Operations Team will not be held responsible for lost, stolen or damaged cards.

17. The e-Games VIP Rewards Card shall be deemed property of PhilWeb Corporation - PeGS Operations Team.

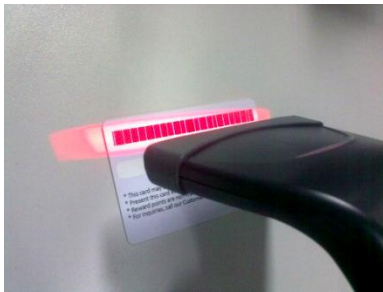
18. PeGS Operations Team reserves the right to terminate the Loyalty Program as it deems necessary. The team shall be responsible in informing the card holders about the termination of the program. In such case, players with remaining points balance in their e-Games VIP Rewards Card will be asked to redeem their points for rewards.

# HOW TO USE A BARCODE SCANNER

**Step 1:** Locate the USB port in your computer and plug the scanner's USB connector.

**Step 2:** Point the barcode scanner directly at the barcode (back of the loyalty card) so that the red scanning light runs across the length of the barcode *\*Suggested distance between card and scanner is ¼ inch*

**Step 3:** Engage the scanner. Ensure that the red light is lined up with the barcode and then press the engage button located at the back of the scanner. The light will turn blue if the scanning is successful.



**Step 4:** Check your monitor to make sure the item has been scanned properly.

**Should you have further inquiries, please call our 24-hour Customer Service Hotlines at  
(02) 338-3388 / Toll-Free 1800-10-7445932.  
You can also send an email to our Customer Service Team at  
[customerservice@philweb.com.ph](mailto:customerservice@philweb.com.ph).**

The logo for e-GAMES, featuring the word "e-GAMES" in a stylized, bold, sans-serif font. The "e" is lowercase and white, while "GAMES" is uppercase and white. The text is set against a yellow background with a blue and red gradient border.